

**CONSUMER GRIEVANCES REDRESSAL FORUM**

**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This 23<sup>rd</sup> day of October' 2024**

**C.G.No.123/2024-25/Kadapa Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**

**Former Principal District Judge**

**Members Present**

**Sri. K. Ramamohan Rao**

**Member (Finance)**

**Sri. S.L. Anjani Kumar**

**Member (Technical)**

***Between***

Sri. D.Chandraiah, Vidya Nagar,  
SLN Supermarket Street, Badvel,  
Kadapa District

Complainant

***AND***

1. Dy. Executive Engineer/O/Badvel
2. Executive Engineer/O/Mydukur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 22.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.09.2024 at Badvel stating that they are residing in SLN Supermarket Street, Vidya Nagar in Badvel and their electrical service



connections were given by taking the line from the electric poles in the neighbouring street and now they want for erection of electric poles in their street since the residents of neighbouring streets are objecting for taking power from the electric poles in their street.

02. The said complaint was registered as C.G.No.123/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that for erection of new poles the complainant has to register an application in mee seva on which estimates will be prepared and on payment of the estimate cost, the new poles will be erected and in the case on hand no such application was registered by the complainant.
03. Heard respondents through video conferencing. Complainant remained absent. According to the respondents for erection of new poles, the complainant has to register an application in mee-seva on which estimations will be prepared and on payment of the estimate cost by the complainant, new poles will be erected. Admittedly, the complainant has not registered any application in mee-seva as per Rules in vogue. Without registration of the application and payment of the estimated charges, respondents cannot erect new poles. Hence, the complainant is advised to register an application with a request



for erection of new poles in mee-seva on which the respondents shall act as per rules in vogue. With the said observation, the complaint is closed. There is no order as to costs.

04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 23<sup>rd</sup> day of October'2024.

*Cheng* 23/10/24

CHAIRPERSON

*K. Ramesh Babu*  
Member (Finance)  
23/10/2024

*[Signature]* 23/10  
Member (Technical)



**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**